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| **Partner Name** | **General Eligibility** | **Primary Services** | **Program Performance Measures** |
| American Indian Center  Lois A. Bethards, Exec. Director  1100 N. University, Suite 143  Little Rock, AR 72207  501-666-9032 FAX 501-666-5875  1-800-441-4513  Lbethards@arindianctr.org | American Indian  Resident of Arkansas  Unemployed or underemployed | Vocational training  Job placement  Support service | Entered employment  Positive termination  Enhancement achievement |
| Arkansas Rehabilitation Services  Deandriea Bass  Rehab Area Manager, District V  1010 North Arkansas  Russellville, AR 72801  479-890-5751  Deandriea.bass@arkansas.gov | Mental or physical disability and need services in order to obtain and/or sustain employment. | Assessments for eligibility, job training, job placement; medical, psychological or employment services. | Clients successfully sustain employment for at least 90 days. |
| ARVAC  Savannah Garrett  104 South Rochester  Russellville, AR 72801  479-968-5756  sgarrett@arvacinc.org | Income based | LI-HEAP, Home to Own, TEFAP, EF&S, Food Bank, Garden Project, Social Security Representative payee | ROMA - Results Oriented Management & Accountability |
| Business Service Rep./WIOA  Lauri Adams  104 South Rochester  Russellville, AR 72802  501-701-1625 FAX 501-525-3279  lauriadams@wcacdcs.org | Job seeker services: U.S. citizen or INS work permit  Employer services: Must pay at least minimum wage | Job development  Employer contact | Job placement  Customer satisfaction  Employer satisfaction |
| Dept of Human Services (DHS)  JoLayne Coffman, Administrator  701 North Denver  Russellville, AR 72801  479-968-5596  Jolayne.coffman@arkansas.gov | Income based | Cash assistance, Medicare, food benefits, child care. | Job retention  Self sufficiency |
| National Caucus and Center on Black Aging, Inc.- Senior Community Service Emp. Prog. (NCBA- SCSEP)  Linda Appleby- Program Manager  100 Success Drive Suite 2  Clinton, AR 72031  501-745-4070 Fax 501-745-4199 | 55 years or older  Meet federal income guidelines  Resident of State of Arkansas | Job search and job development.  Assessment and individual development plan. Job counseling, training in classroom or on the job.  Job referrals. | Entered employment (primary)  Job search and development  Community development |
| Job Corps  Patricia Morgan  616 Garrison, Room 101  Fort Smith, AR 72901  479-424-3404 Cass 479-667-0660 | Males and females ages 16-24. Drug free. Applicant must have the desire to comply with zero tolerance policy and adjust to ethnic diversity and dorm living. | Job training, GED and job placement assistance. | Employment  Job retention |
| Job Service (Dept. Workforce Serv.)  Rebekah Cox, JS Supervisor  104 South Rochester  Russellville, AR 72801  479-968-2784 FAX 479-968-1670 | Job seeker services: U. S. citizen or INS work permit  Employer services: Must pay at least minimum wage | Job search  Job development  Job referrals  Labor Market Information | Job placement  Entered employment  Customer satisfaction |
| Reemployment Specialist  Amber Mullis  104 South Rochester  Russellville, AR 72801  479-968-2784 | Long term unemployed | Employability skills training and coaching | Entered employment |

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| **Partner Name** | **General Eligibility** | **Primary Services** | **Program Performance Measures** |
| Russellville Adult Education  Alan Nolan  1000 South Arkansas Avenue  Russellville, AR 72801  479-968-5244 | Adults 18 and over in need of primary or secondary level basic skills. | Classes and tutoring available for reading, math and English and GED preparation. Computer Literacy taught in conjunction with other basic skills. ESL Classes. | Grade level improvement in basic skills. Other measures include: obtain job, improve job, earn GED, enter post-secondary education, and improve English. |
| TAA (Trade Adjustment Act)  Kathy Sass  104 South Rochester  Russellville, AR 72801  479-880-1327  Kathleen.sass@arkansas.gov | Employer certified eligible by DOL. | Referral to Re-employment assistance  Relocation assistance  Training services (i.e. OJT)  RTAA (Reemployment Trade Adjustment Assistance) for 50 years or older | Completion of training.  Employment |
| TANF/TEA/Work Pays  Angie Campbell-Whiting  104 South Rochester  Russellville, AR 72801  479-968-2784 FAX 479-880-9525  julie.whiting@arkansas.gov | TEA Case Management  Work Pays Case Management | Supportive services including child care and transportation | Employment  Job retention  Self-sufficiency |
| Unemployment Insurance  Roseann Beibers, UI Supervisor  104 South Rochester  Russellville, AR 72801  479-968-2784 Fax 479-968-4537  roseannsorrells@arkansas.gov | Must have worked in at least 2 quarters of the base period (first 4 of the last 5 completed calendar quarters prior to the quarter in which an initial claim is filed). | File unemployment insurance claims, appeals, and other related duties. |  |
| Disable Veterans Outreach Prog.  Jeramie Teach  104 South Rochester  Russellville, AR 72801  479-968-2784 FAX 479-968-1670 | Veterans who have served active duty, not training  Discharged other than dishonorable  Significant barrier to employment | Assist Veterans with job placement. Do job development contacts. Perform Case Management for all Veterans referred from VA. Referrals | Placement/obtained job  FCJL Contractors  Reportable services  Job development contacts  Total placements |
| WAGE/Emp. & Training Program  Jackie Harris  Mark Plumb  104 S. Rochester, Suite 1  Russellville, AR 72801  479-890-0118 | Open enrollment. No eligibility requirements. | Workforce training.  Computer literacy taught in conjunction with other basic skills. | Obtain certificate.  Enter employment. |
| Workforce Innovation Opp. Act  WCACDCS, Inc.  Carmen Sanabria-Hollman, Case Manager  479-880-1345 FAX 479-968-7582  Cathy Monfee, Case Manager  479-880-1343 FAX 479-968-7582  104 South Rochester  Russellville, AR 72802  carmen.wcacdcs@gmail.com  cmonfee8091@yahoo.com | Adult or Dislocated Worker  Age 18 years and older  Seeking employment or training  U. S. citizen or INS work permit  Registered with selective service, if applicable | Assessment, resume, case management, staff assisted referrals, career counseling, job search, Internet browsing, classroom training. | Completion of training  Entered employment  Employment retention  Earning change  Customer satisfaction for participants and employer. |
| Youth Employment Services  WCACDCS, Inc.  Valinda Kight, Youth Coordinator  104 South Rochester  Russellville, AR 72802  479-880-1330 FAX 479-968-7582  Valinda.kight@yahoo.com | Youth age 16-24, Low Income  Barrier (basic skills deficient, high school dropout, foster child, pregnant or parenting youth, offender) | Assessment  GED classes  Tutoring  Work experience  Work readiness training | Completion of high school or GED  Entered employment, Employment retention, Earning change  Increase in basic skills  Customer satisfaction |
| Arkansas Dept. of Vet. Affairs  Robert “Pete” Petersen, Distr. 4 Vet Ser Ofcr.  104 South Rochester  Russellville, AR 72802  479-747-5671  Robert.petersen@arkansas.gov | Based on discharged from active military service other than dishonorable conditions | State Agency that assists veterans to receive their VA benefits | Veterans receive service  Successful Obtainment of benefits |